

Quality Policy

MAK Water is a privately owned Australian company providing water, wastewater and sewage treatment solutions to industries in Australia and overseas.

MAK Water is committed to providing our customers with quality products and services that exceed requirements. This policy relates to all MAK Water personnel, at the workplace. Contractors and consultants will acknowledge and promote this policy.

MAK Water will:

- Satisfy our client's needs and expectations.
- Make commitments that we fully understand and can meet.
- Meet all commitments on both time and budget.
- Verify that our services and products meet expected requirements.
- Monitor benchmark and continuously improve all aspects of our business, including products, services and employees performance.
- Set quality objectives through annual Business Planning
- Maintain a quality system that complies with the requirements of ISO9001:2015 Quality Management Systems.
- Sustain and develop business growth and intellectual property.
- Review the effectiveness of our system in supporting our business to achieve requirements.
- Operate in a manner to support the eradication of slavery, human trafficking and child or forced labour and promote ethical and lawful business practices with all business partners.



Andy Byk
CEO – MAK Industrial Water Solutions

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